

Fig. 1

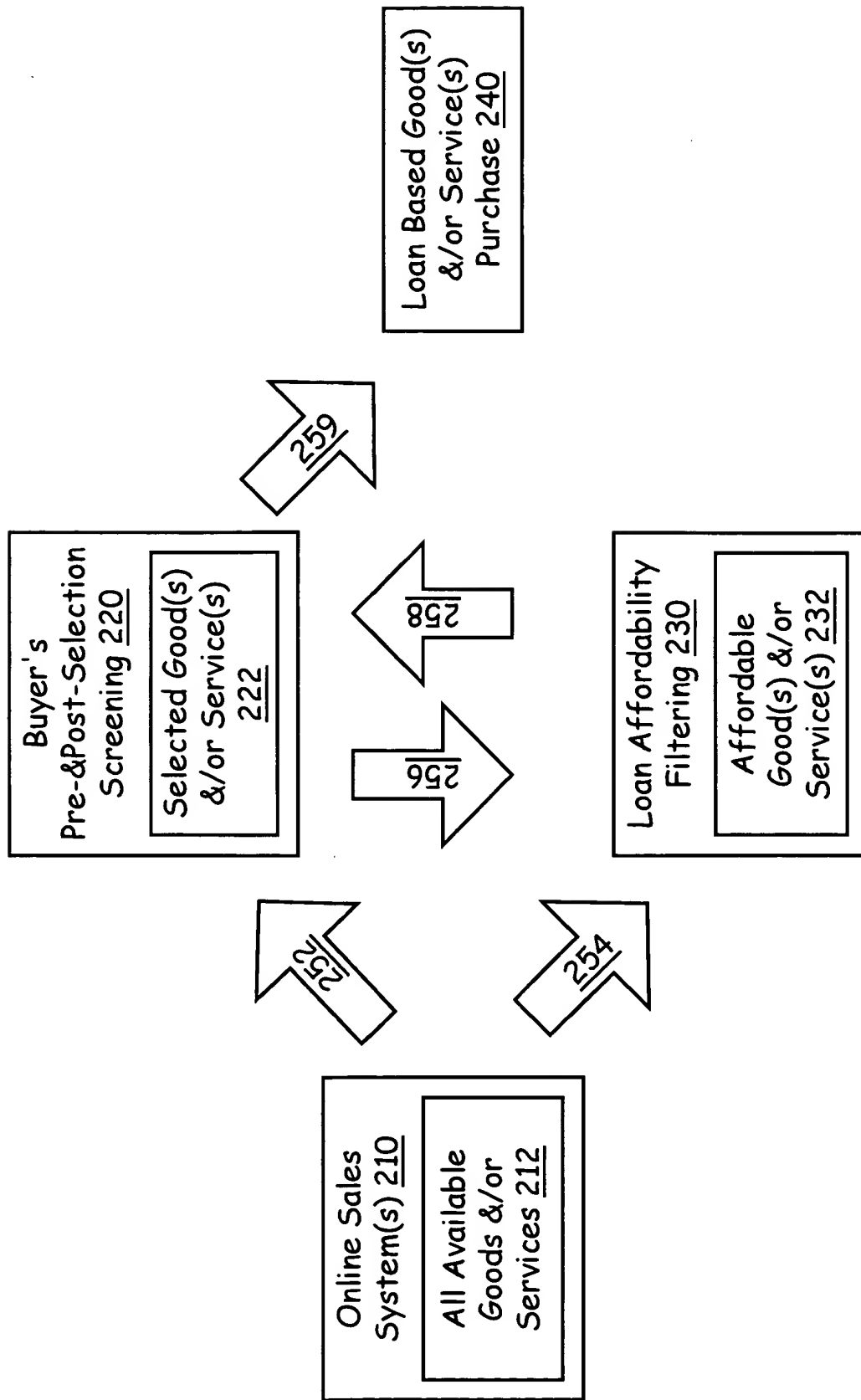


Fig. 2

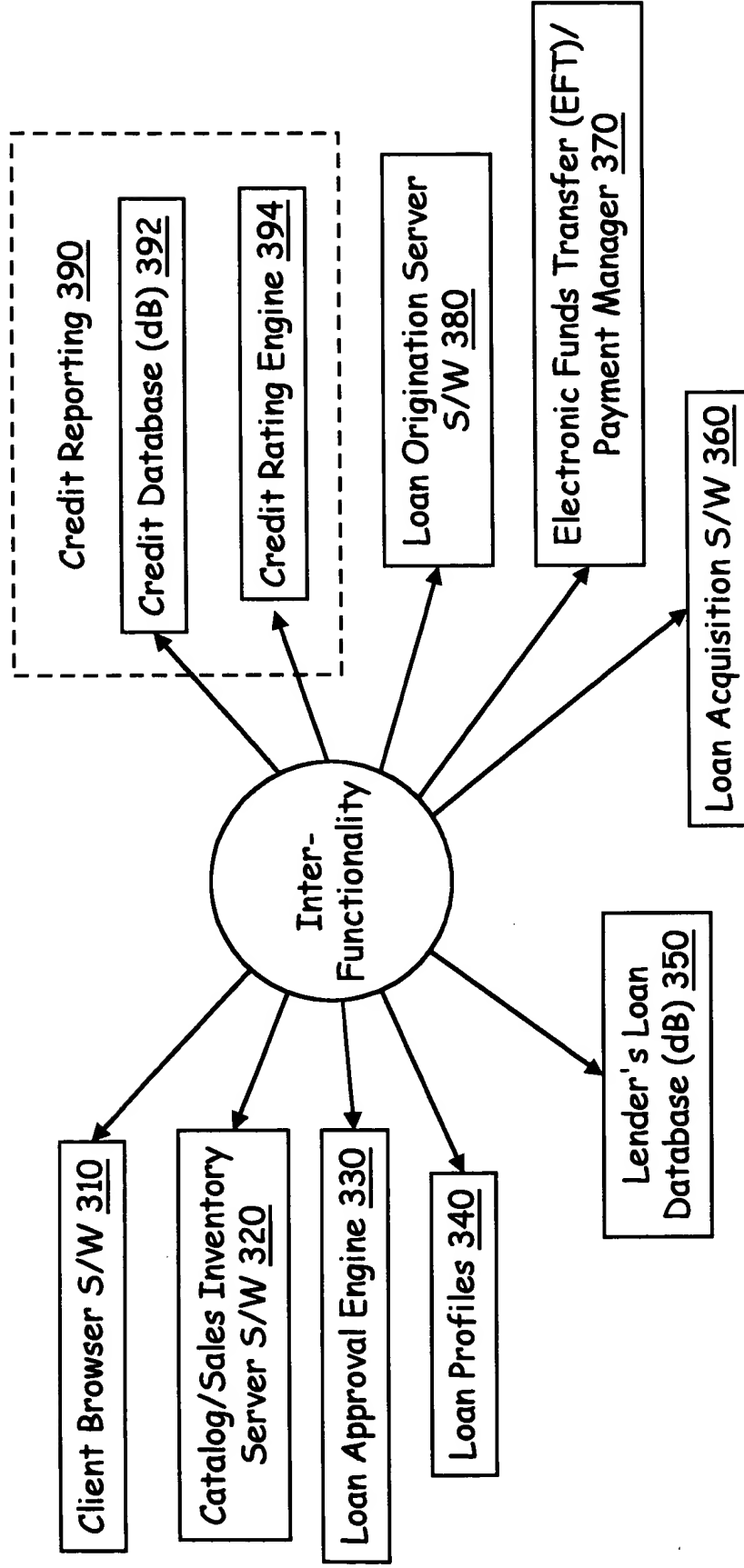


Fig. 3

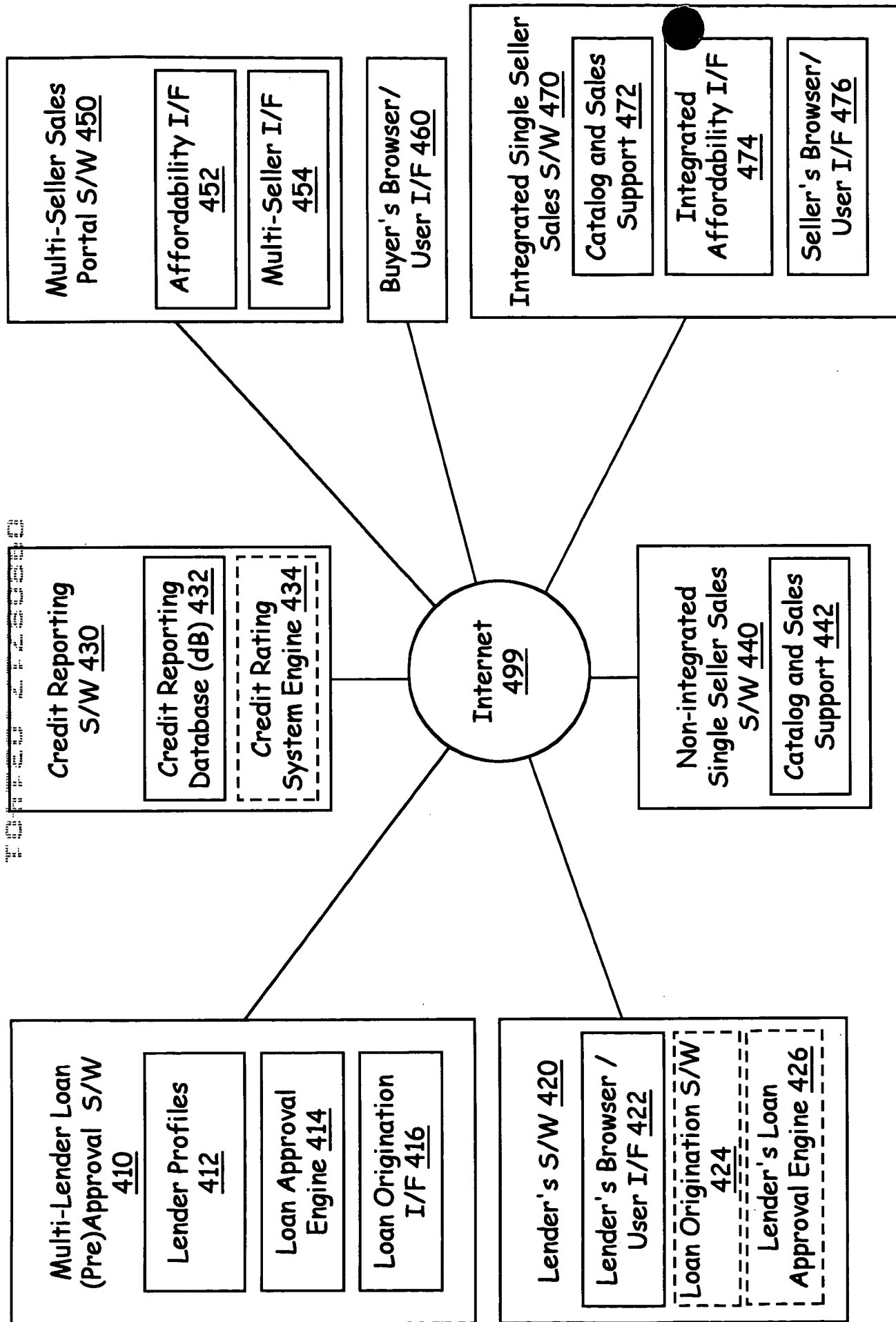


Fig. 4

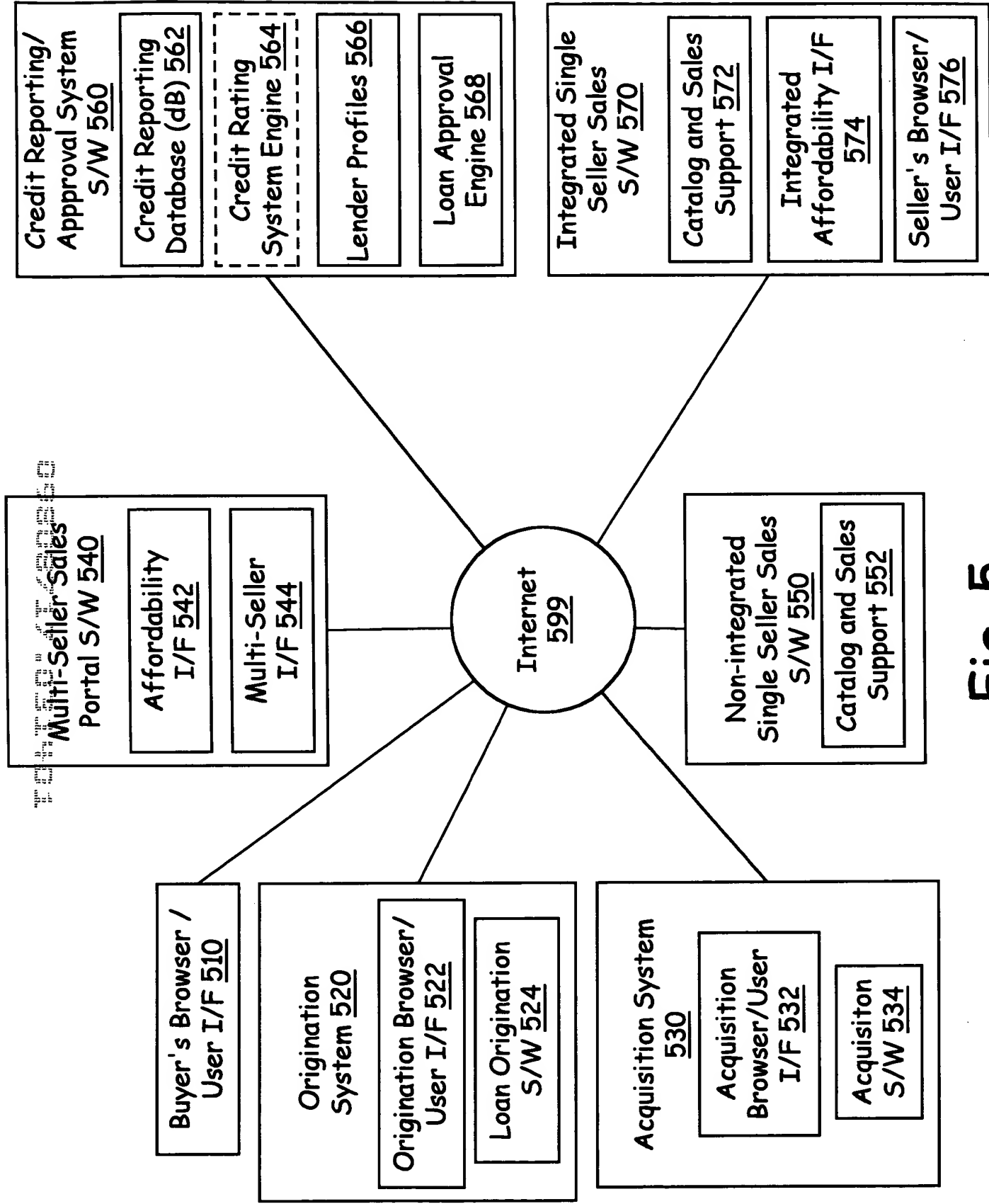


Fig. 5

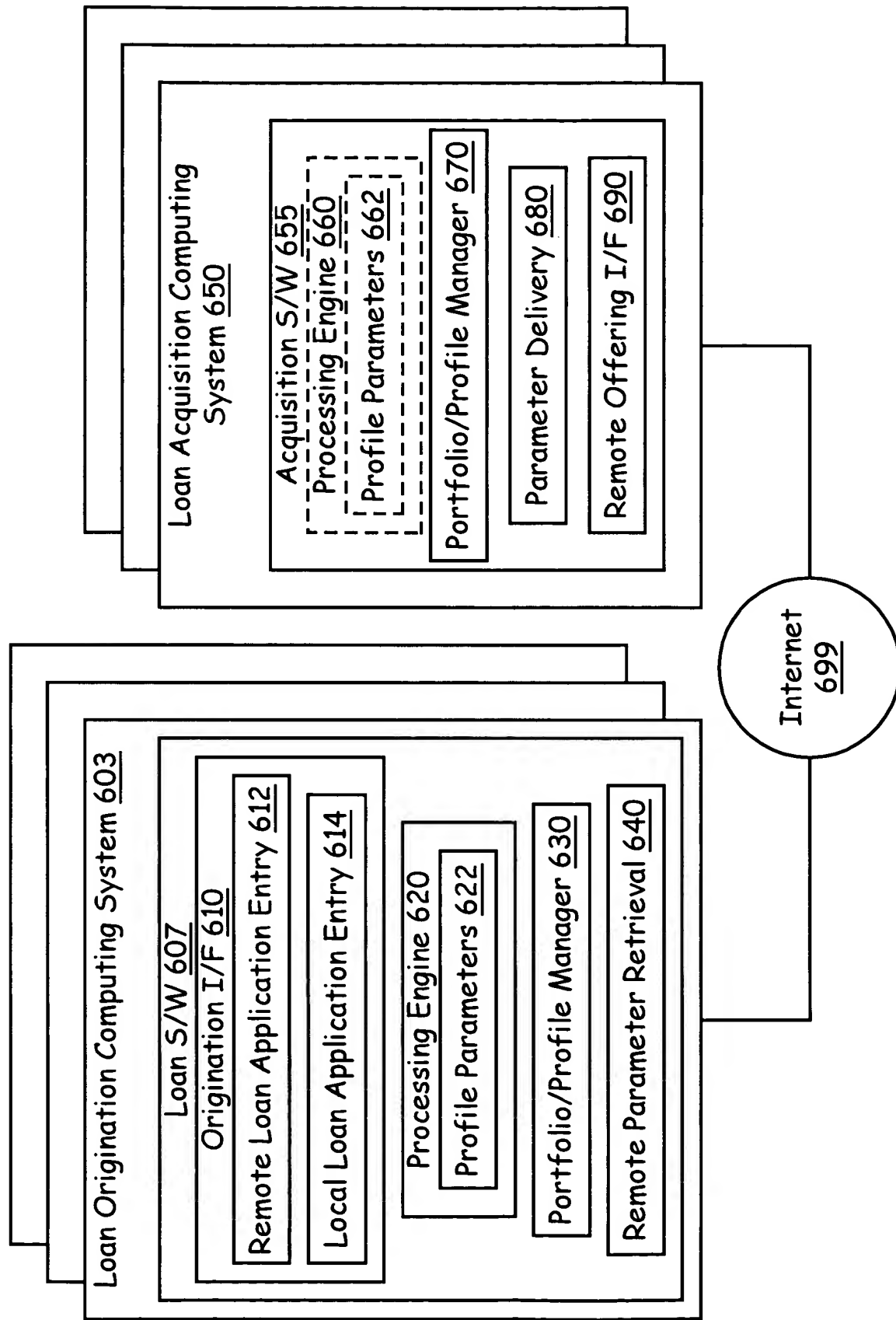


Fig. 6

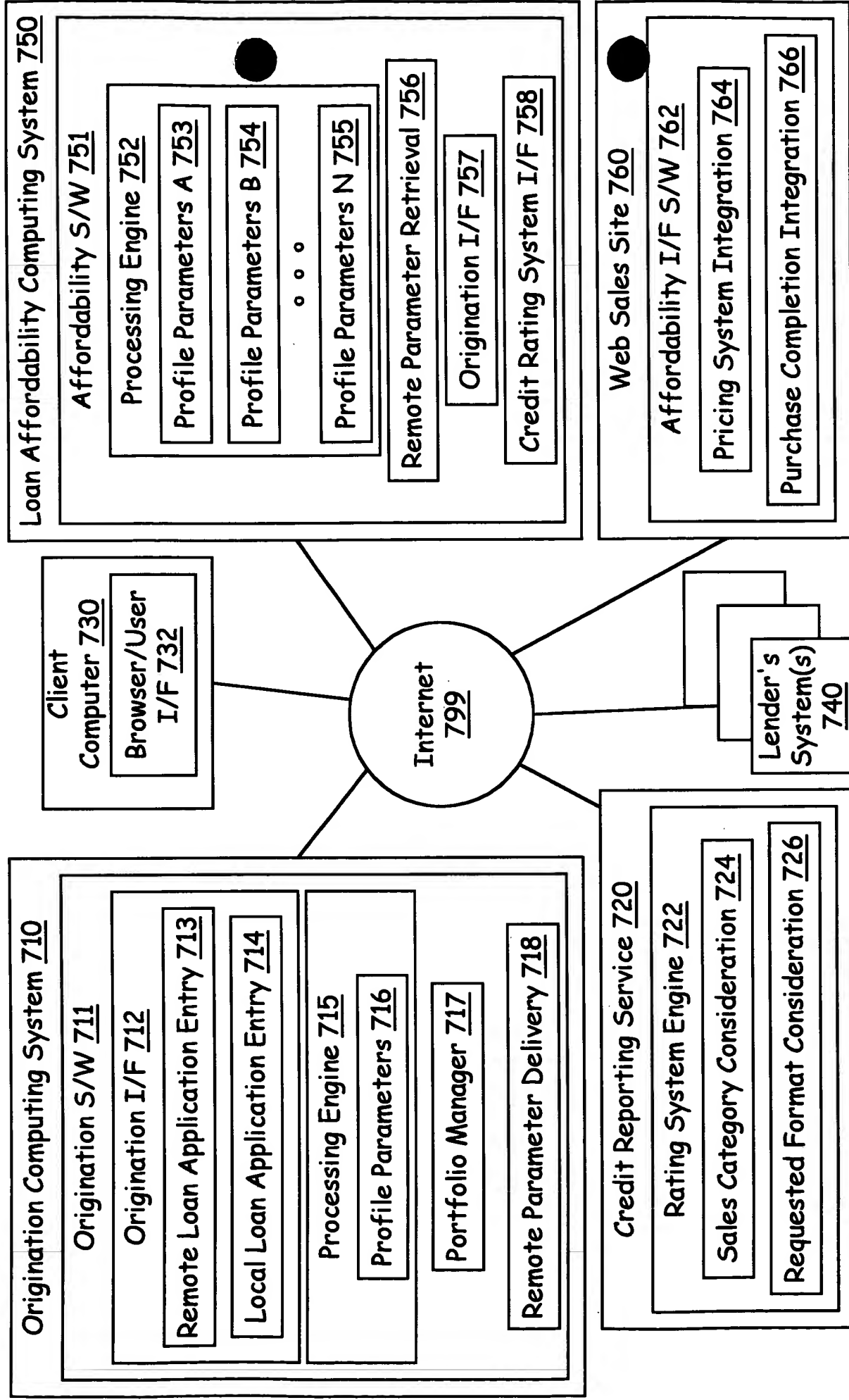


Fig. 7

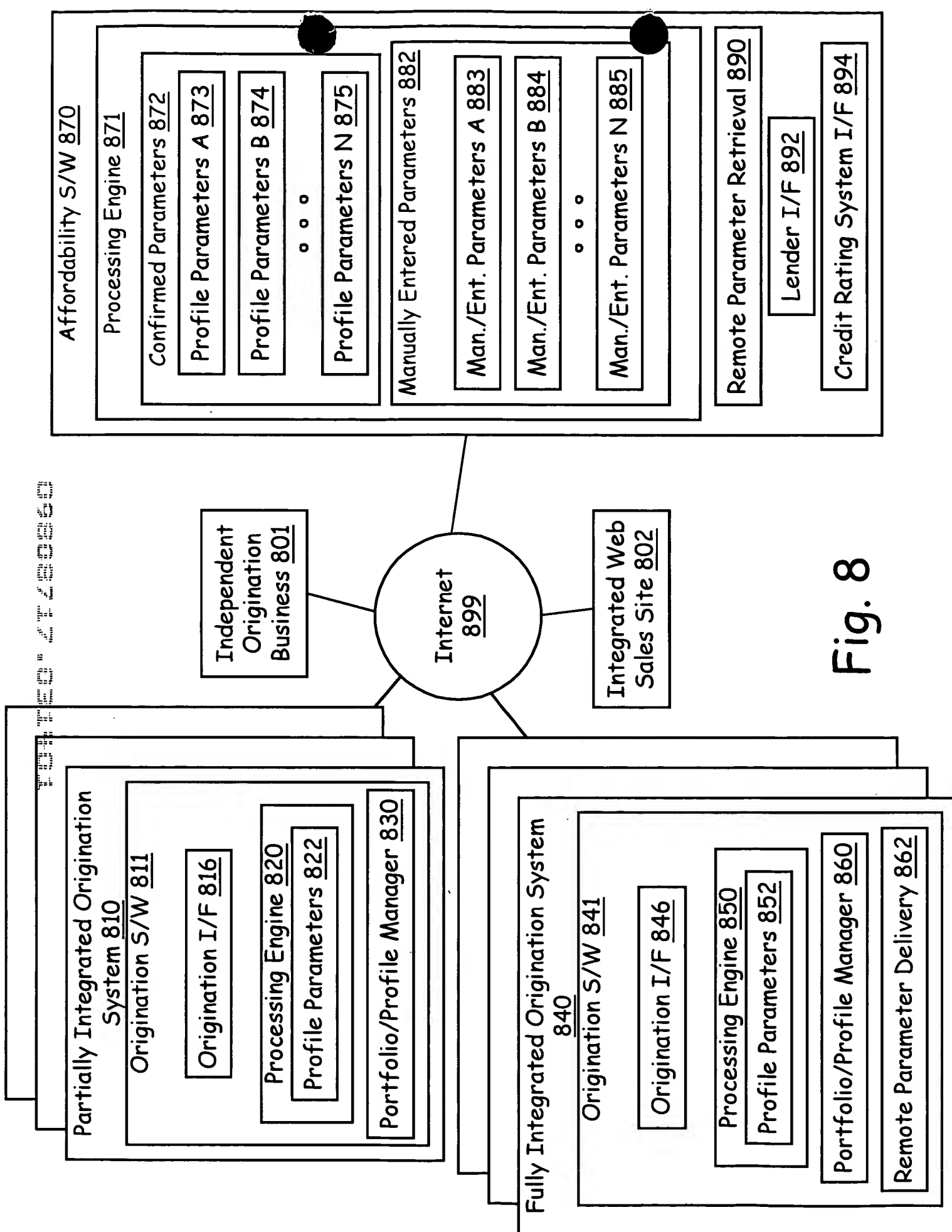


Fig. 8

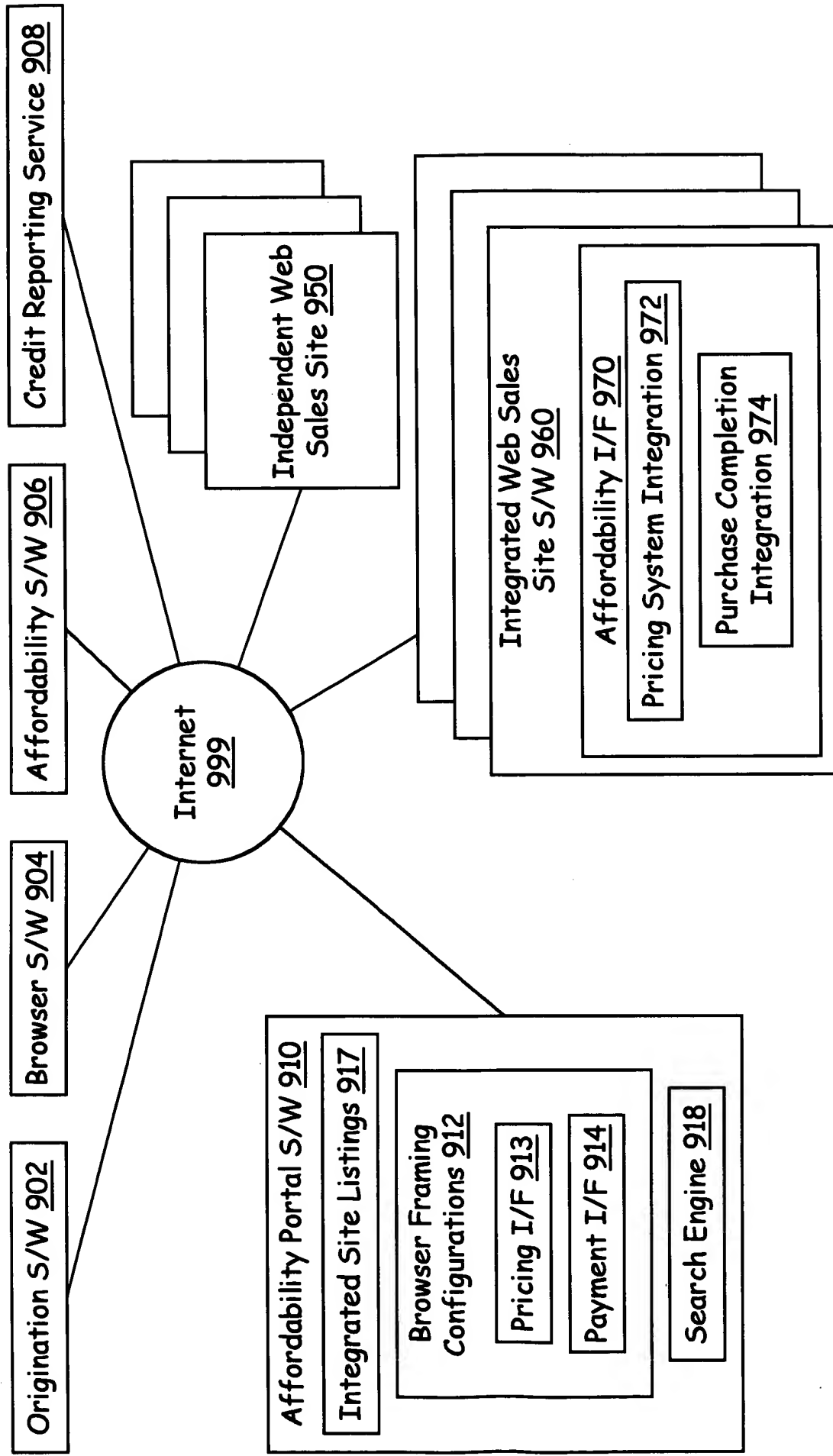


Fig. 9

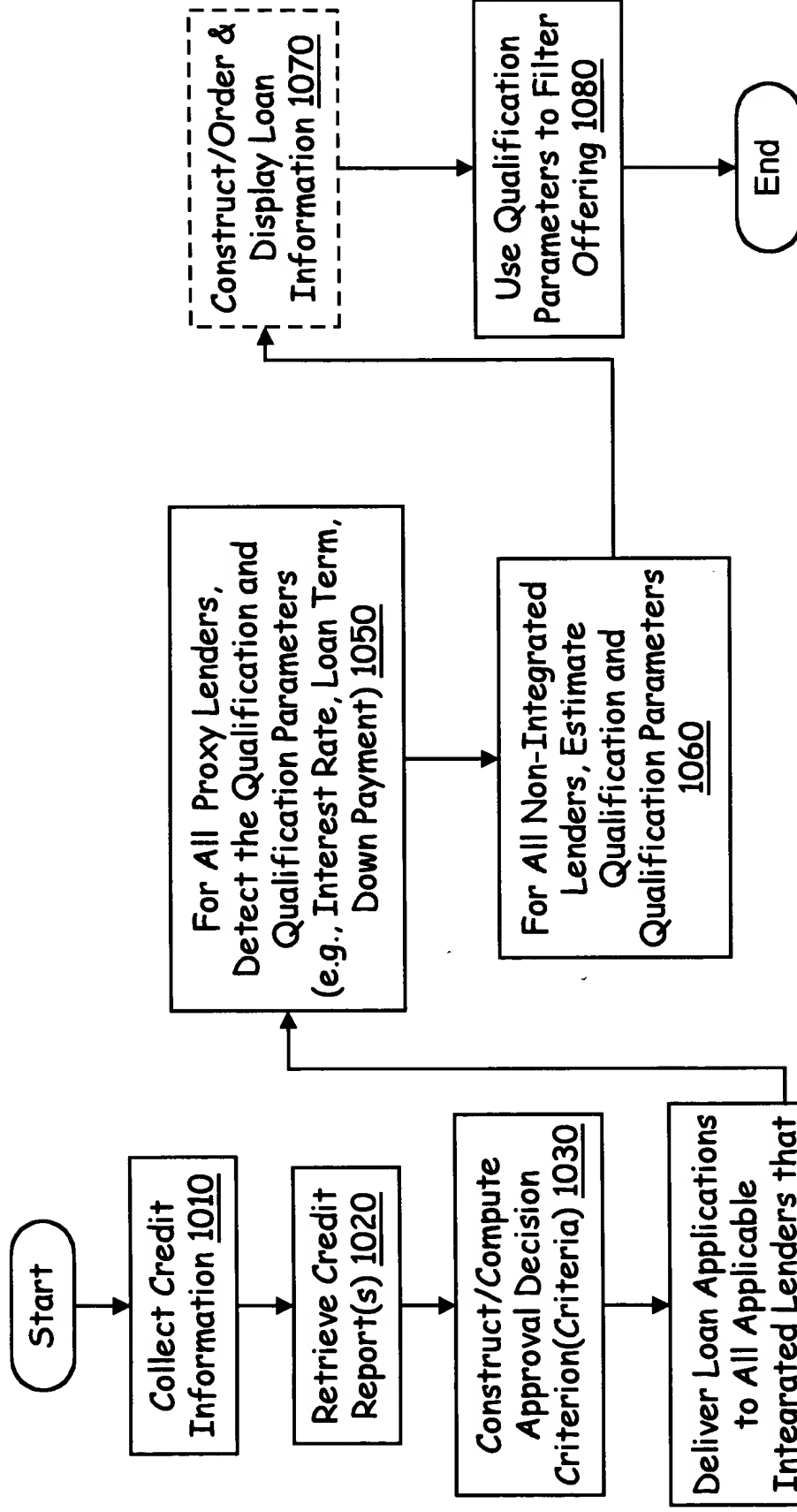


Fig. 10

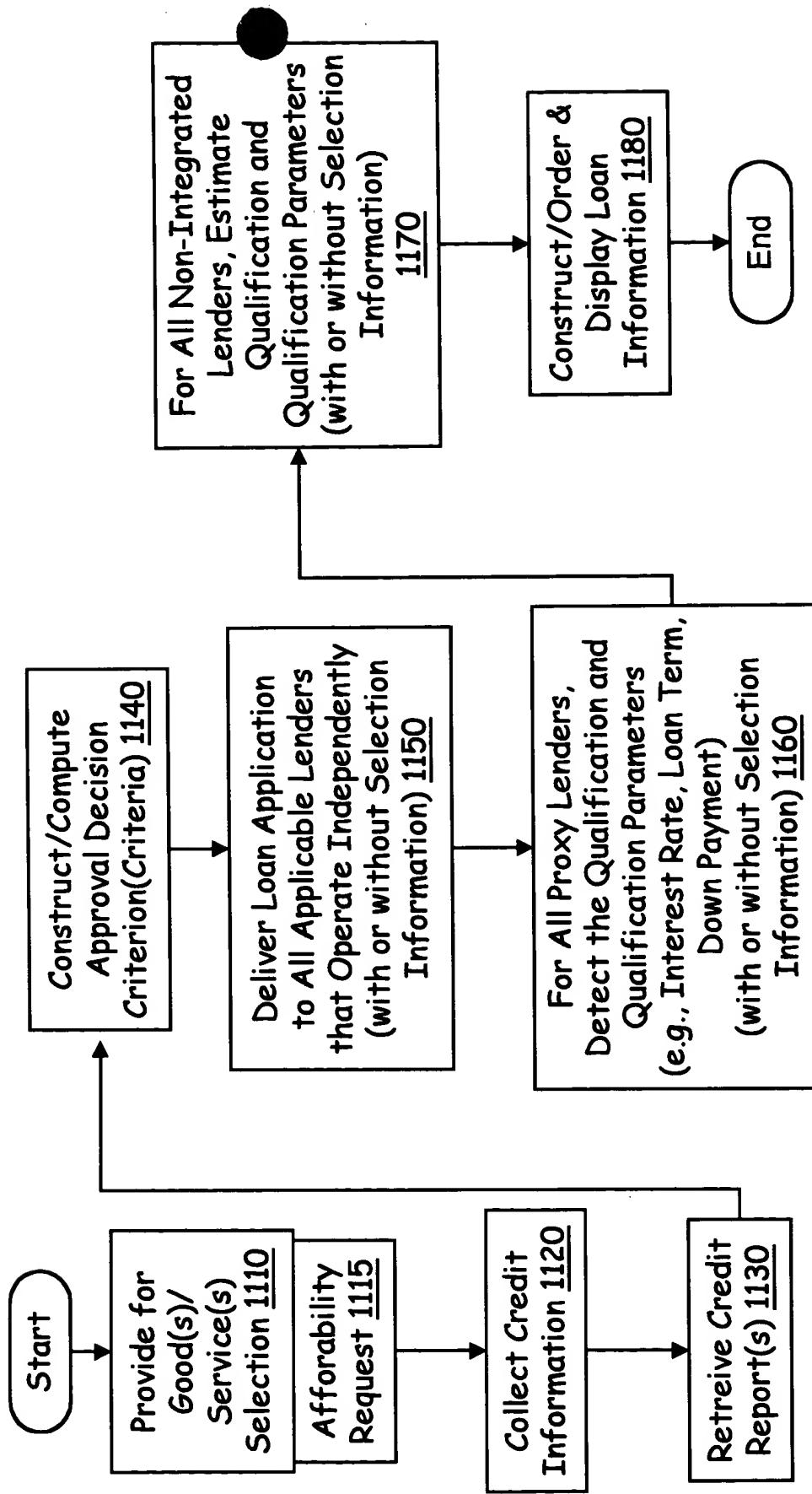


Fig. 11

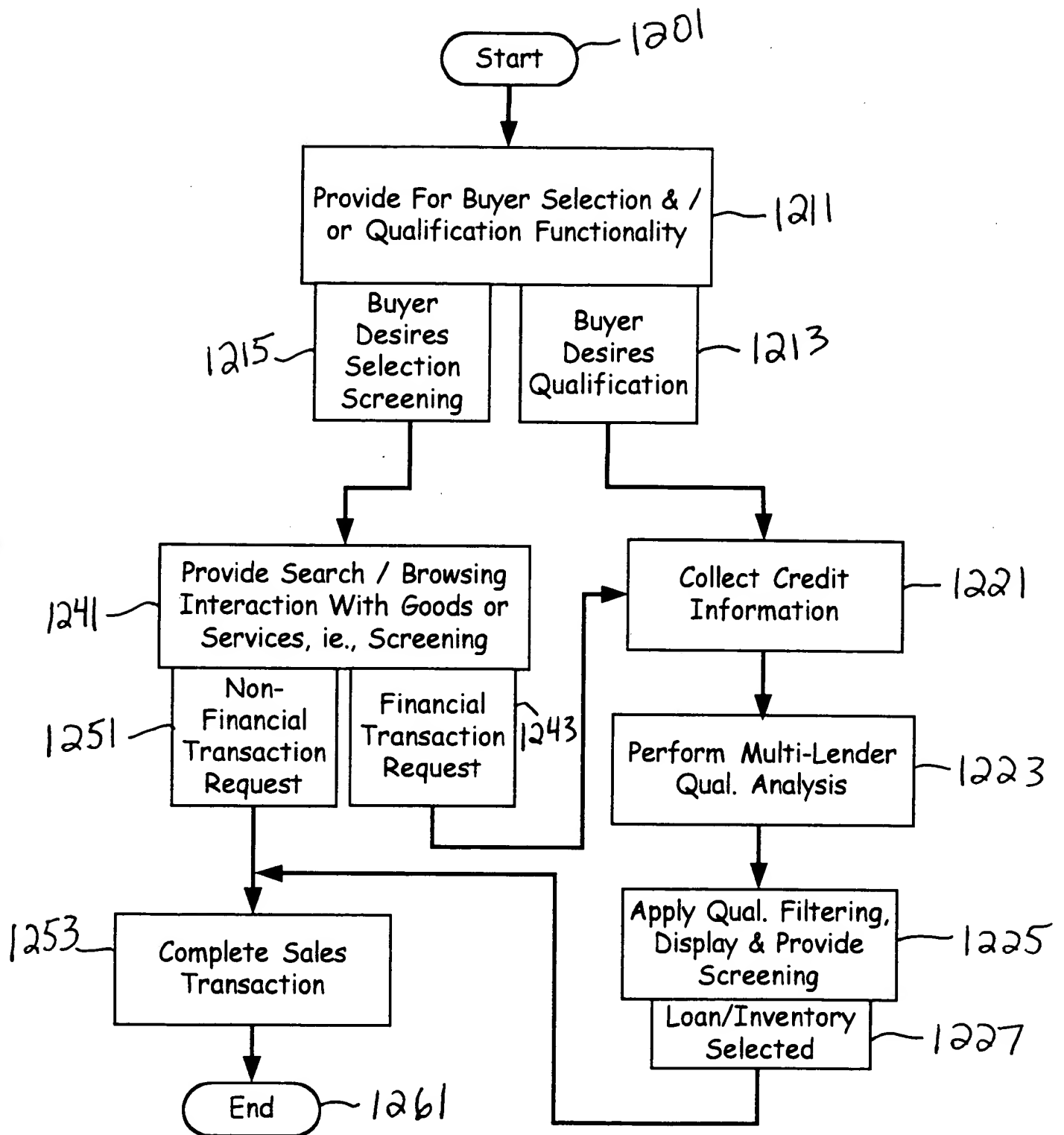


Fig. 12

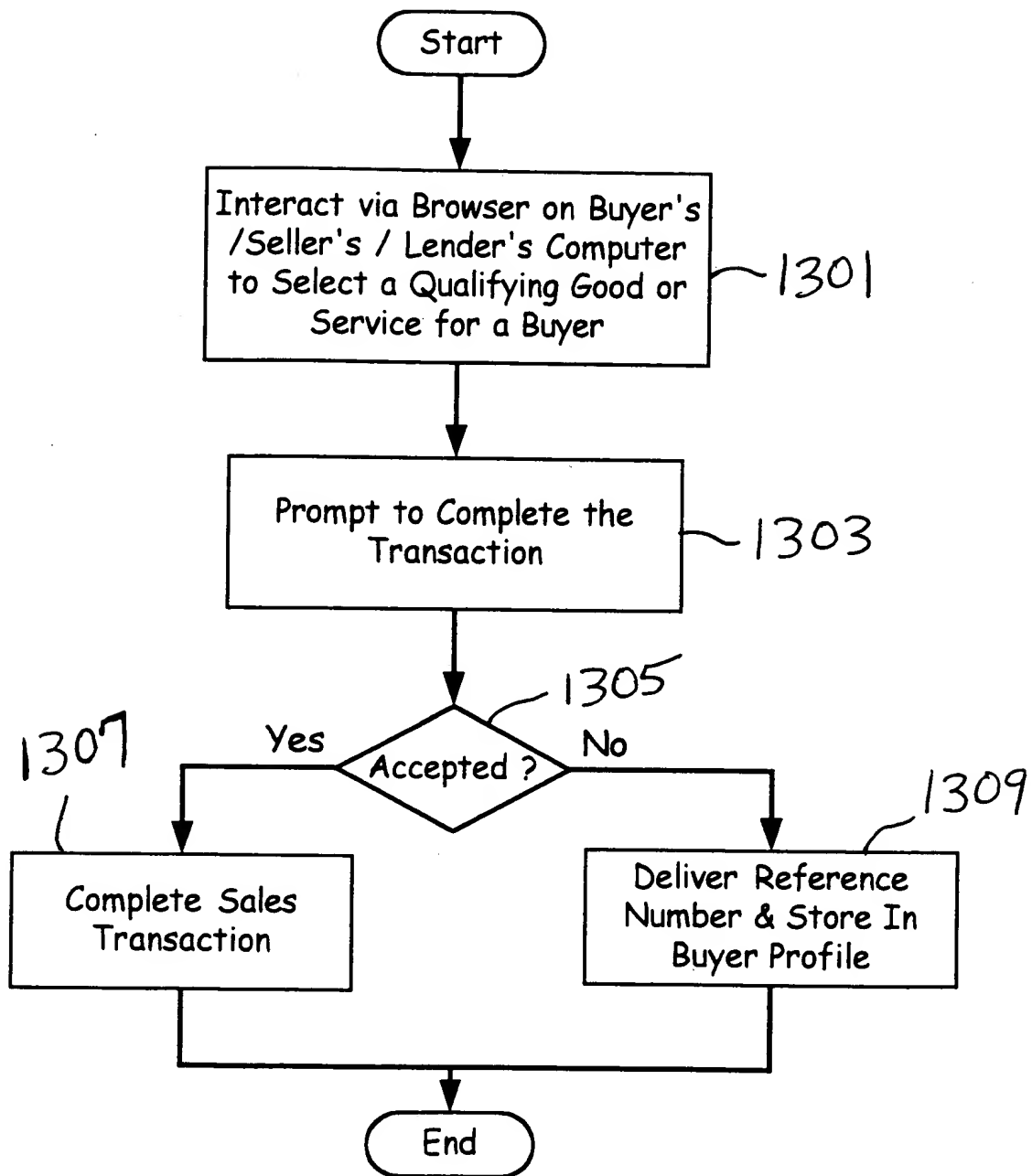


Fig. 13

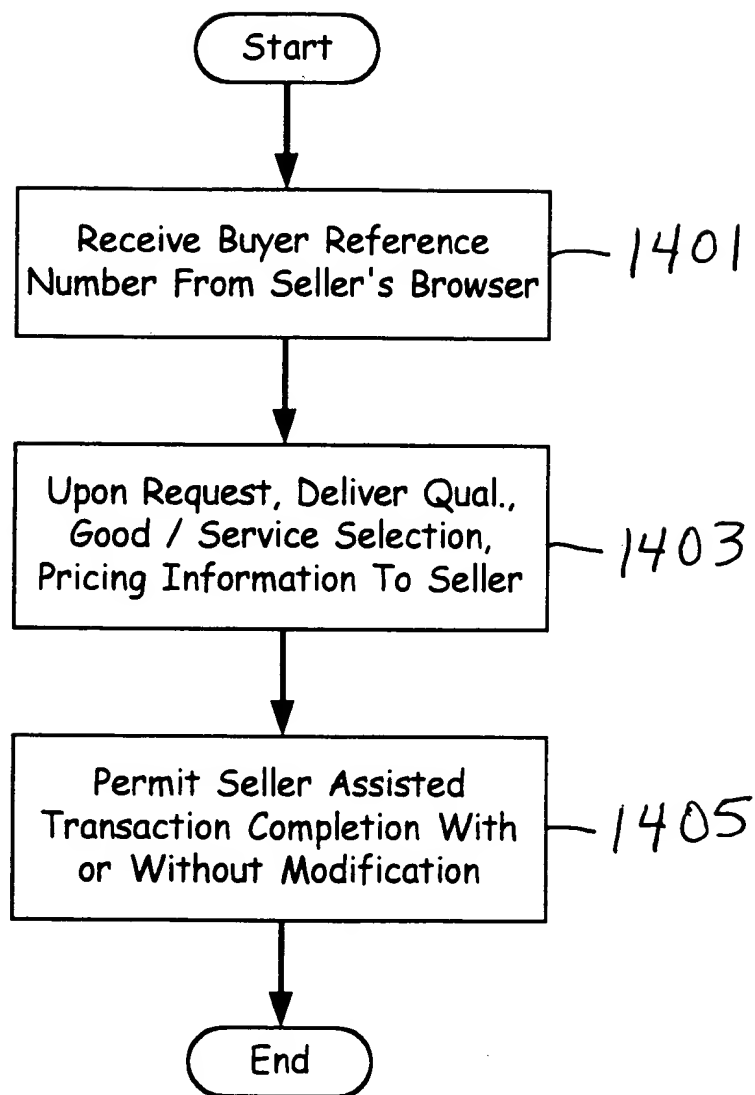


Fig. 14

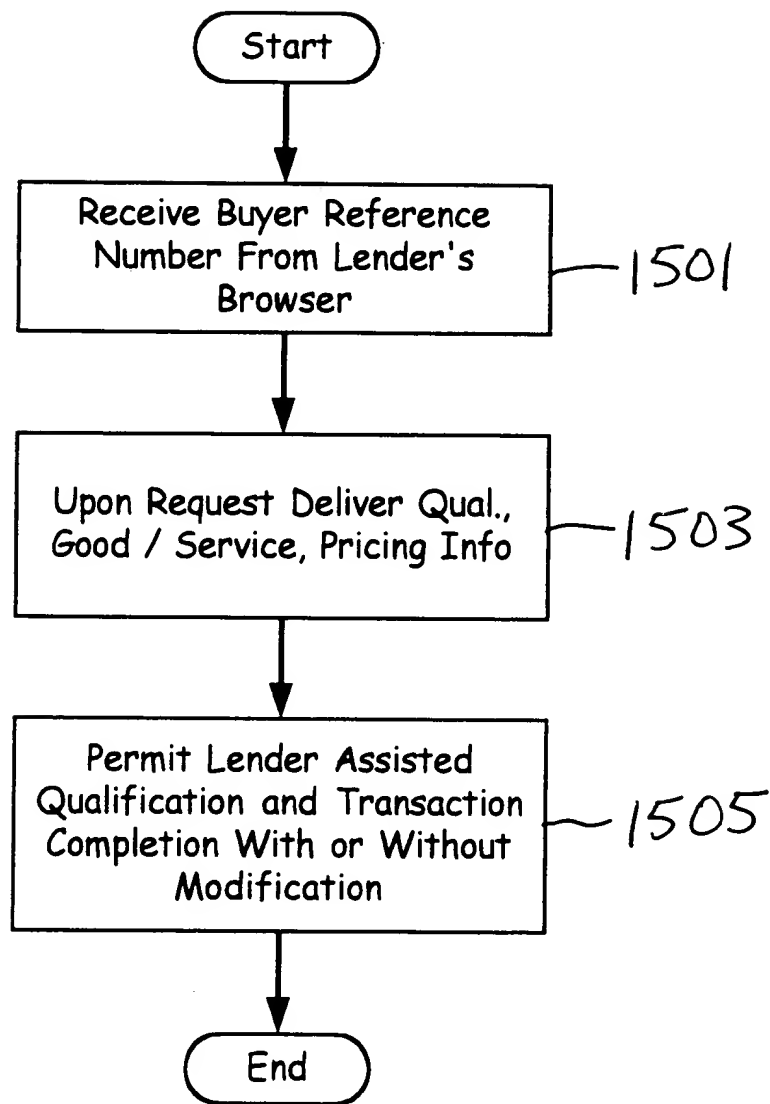


Fig. 15

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graph TD
    Start([Start]) --> 1601[Get Stored Reference Number]
    1601 --> 1603{Periodic Timeout?}
    1603 -- No --> End([End])
    1603 -- Yes --> 1605[Send Email Reminder / Offer (If Selected, Verify Qual., Status, Availability of Goods / Service, Pricing). Selectively Send Upsell or Downsell Opportunities Where Appropriate]
    1605 --> End
  
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Fig. 16

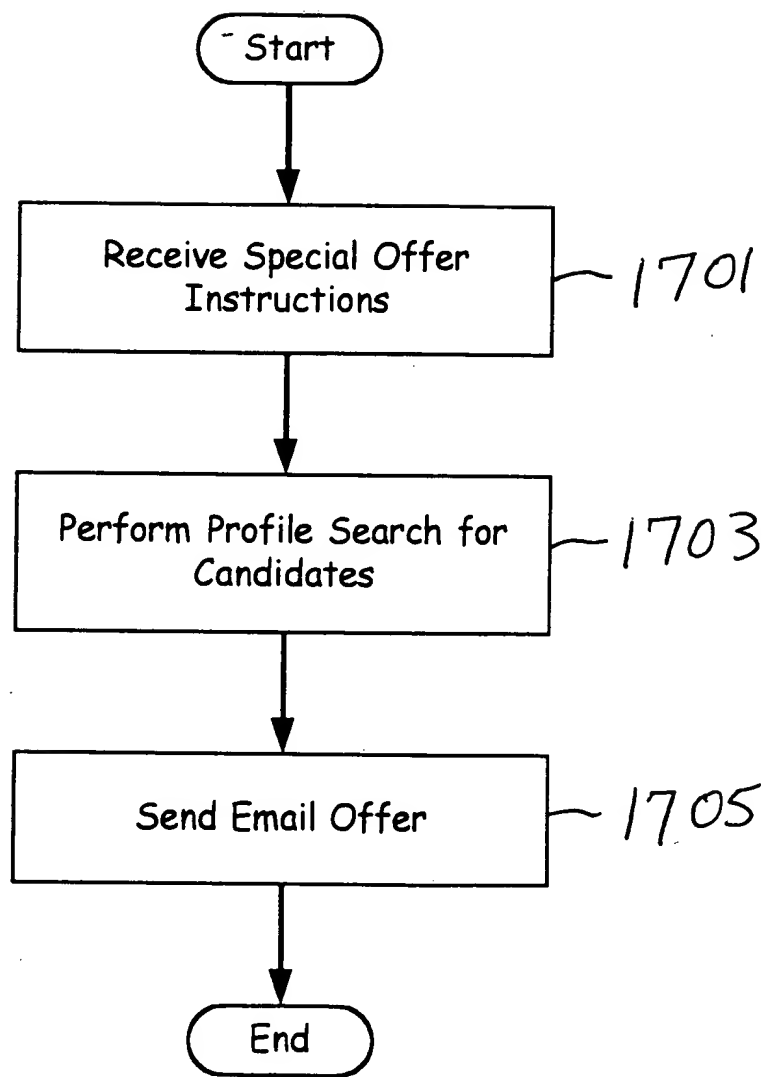


Fig. 17

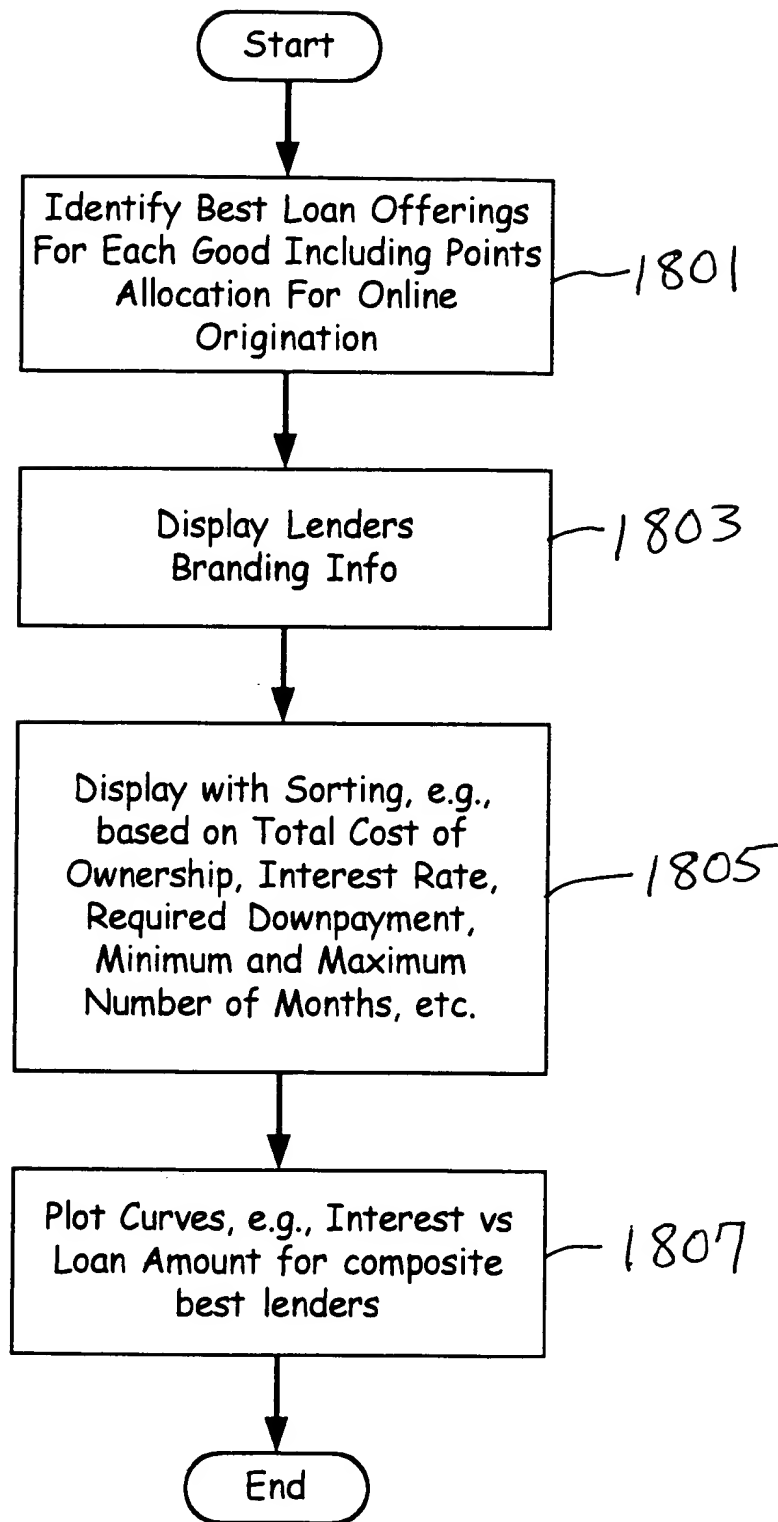


Fig. 18

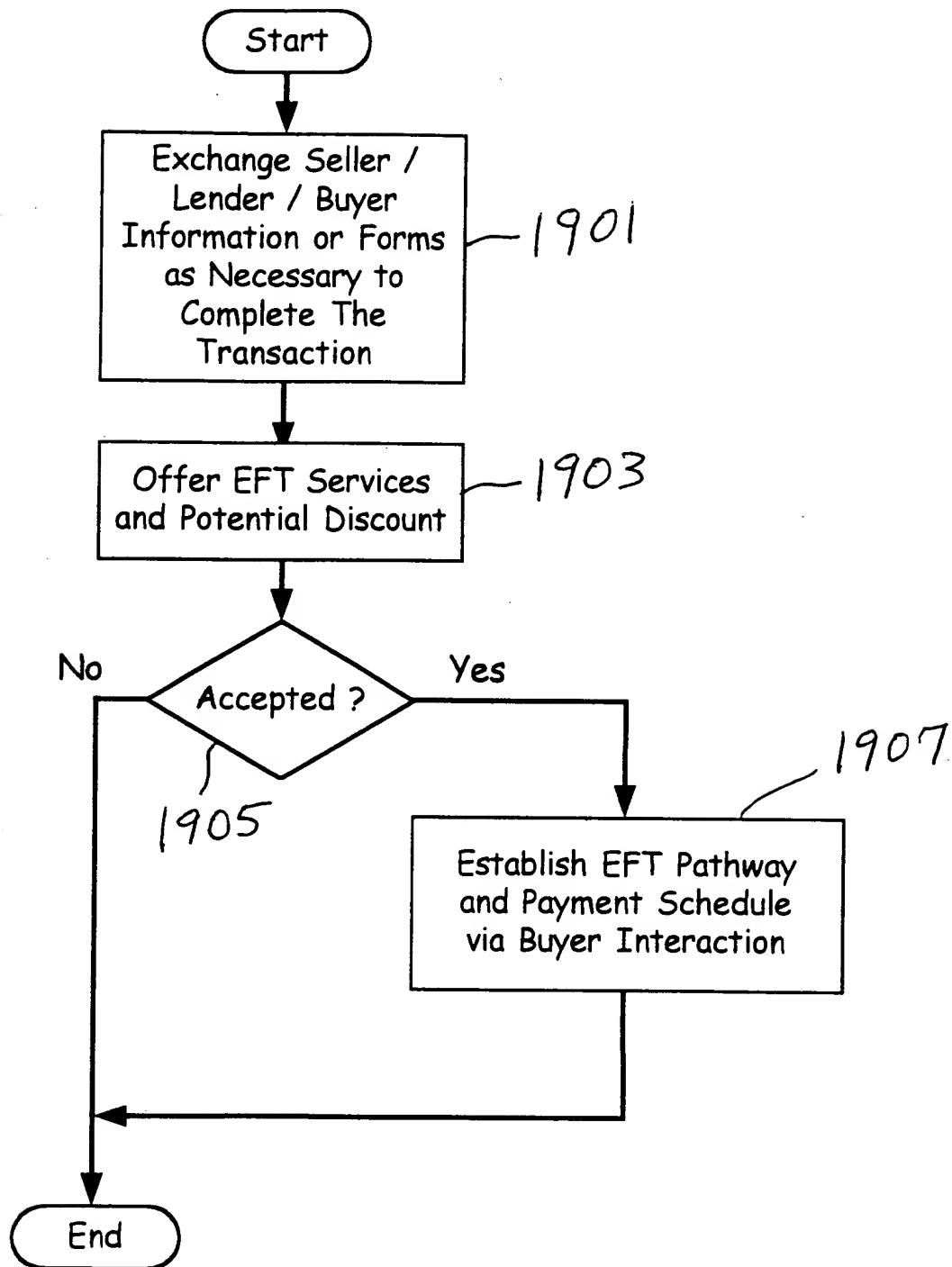


Fig. 19